

**Service Technician – Master Tech – Diagnostic- Automotive  
Birmingham Volkswagen**

**Up to £29K Basic (D.O.E) - 35K OTE + Package (excellent individual and team bonuses)**

Johnsons Cars are one of the UK's leading independent Franchise Dealership Networks, with 31 multi-award winning Dealerships across the UK. Established in 1999 we have grown rapidly to represent a variety of global car manufacturers with 12 marques in total ranging from Volkswagen to Volvo, Honda, Toyota Lexus and Mazda to Fiat, Hyundai, Seat, Alfa Romeo, Abarth and Skoda.

At Johnsons Cars, we maintain the highest standards of professionalism and integrity at all times and recruit to deliver excellence in customer service with our expertise and enthusiasm. We have a fantastic opportunity available across our network and are looking for motivated, enthusiastic and committed individuals to join our team.

We require a Master Technician/Diagnostic Technician of the highest calibre to join our busy Aftersales department at our Volkswagen Dealership in Tamworth. We offer a superb opportunity to the right person who is able to demonstrate a successful and stable track record (ideally within the automotive franchise industry although not necessary as full training will be provided).

**Role and Responsibilities:**

- To undertake maintenance, service and repair activities on motor vehicles of all types to the highest standard within scheduled times to meet company and franchise standards
- Repair, test vehicles and diagnose their faults as and when required by Service Manager and supervisory staff
- Replace components, parts, lubricants and consumables and record usage
- Keep work areas clean and tidy, organised and safe from hazards to health and safety
- Carry out work completely and effectively within manufacturers' servicing and repair times
- Advise and report on vehicle faults and servicing requirements while working on vehicles, including future servicing/repair requirements

**The ideal candidate will:**

- Qualified to NVQ level 3 (or equivalent) ideally Master technician standard.
- Have at least 5 years' experience after qualifying period, of working in a Franchise Dealership Ideally hold a valid MOT Card, with experience with Diagnostics
- Excellent customer service skills
- Take responsibility for the quality and quantity of their work
- Full UK driving licence

The successful applicant will be highly motivated, efficient and organised. This position is within a busy workshop environment, as such you will be provided with a competitive remuneration package (up to £29k plus realistic and uncapped individual and team OTE of an additional 6K), as well as industry leading product and manufacturer training. This is a fulltime position includes 20 days' annual leave, raising to 25 with longevity of service.

Do you feel up to the challenge and have the relevant experience and ability we are looking for APPLY TODAY!

**Please submit your updated resume to: [ihra@agglobeservices.com](mailto:ihra@agglobeservices.com)**